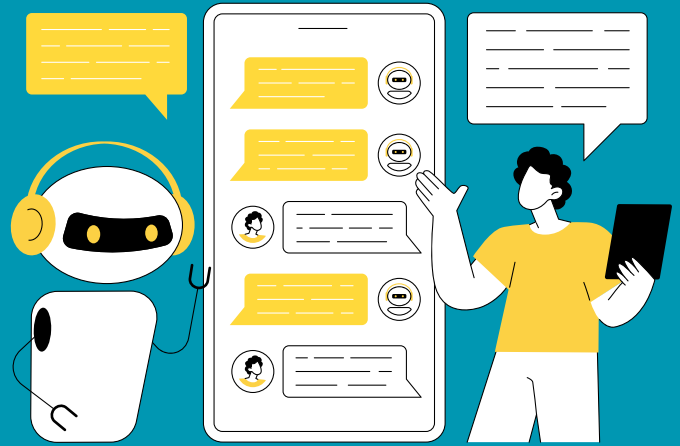




Turning Calls to **Task**, Effortlessly



Automatically record and transcribe customer calls, extract key action items, and generate tickets instantly in CRM and workflow systems. Supports multilingual conversations, reduces manual effort, and ensures every task is tracked—boosting agent productivity and improving customer support quality worldwide.

Key Features

-  **Automatic Call Transcription**
Converts customer calls to accurate text using advanced speech recognition models
-  **Multilingual Conversation Support**
Understands and processes calls across multiple languages for global teams
-  **AI-Powered Action Item Extraction**
Detects service requests, follow-ups, and next steps without manual review
-  **Seamless Ticket Generation**
Instantly creates tasks in CRM or tools like JIRA—no manual entry needed
-  **Integration Ready**
Designed to plug into existing platforms and mobile apps

Unique Value Proposition



Transforms Conversations into actionable items

Converts customer interactions into actionable tasks with no manual effort



Zero Manual Entry

Every action item is auto-recorded, ensuring nothing slips through the cracks



Seamless CRM & Enterprise Tools Integration

Connects directly with CRMs, task managers, and support systems to streamline follow-through



Optional validation and confirmation

Optional human-in-the-loop, that allows you to validate and confirm when needed



Built for Accuracy and Accountability

Ensures tasks are logged, routed, and tracked—boosting team productivity and customer satisfaction

Benefits & Outcomes



Reduces repetitive manual work so agents can focus on delivering better customer experiences



Improves accuracy and clarity of tickets by automatically capturing key details from conversations



Speeds up resolution times by turning conversations into immediate, trackable actions



Enhances agent efficiency by eliminating context-switching between tools



Enables consistent follow-up by ensuring every action item is logged and monitored

vThink Global Technologies Pvt. Ltd.



www.vthink.ai



contact@vthink.co.in

